

《饭店酒店管理英语实用教程》

图书基本信息

书名：《饭店酒店管理英语实用教程》

13位ISBN编号：9787310029617

10位ISBN编号：7310029615

出版时间：2008-7

出版社：南开大学出版社

页数：310

版权说明：本站所提供下载的PDF图书仅提供预览和简介以及在线试读，请支持正版图书。

更多资源请访问：www.tushu000.com

《饭店酒店管理英语实用教程》

内容概要

《饭店酒店管理英语实用教程》

书籍目录

Unit 1 Introduction to Hotel Industry Part One Dialogues Part Two Part Three Part Four Cultural Salon: Trend in Hotel Investment Shrinking by 50%Unit 2 Reservations Part One Dialogues Part Two Part Three Part Four Cultural Salon: Westin Hotels and Resorts Goes Smoke-freeUnit 3 Checking in Part One Dialogues Part Two Part Three Part Four Cultural Salon: Turn Front Desk Clerks Into Front Desk SalespersonsUnit 4 Housekeeping Services Part One Dialogues Part Two Part Three Part Four Cultural Salon: Enhancing the Guest ExperienceUnit 5 Telephone Services Part One Dialogues Part Two Part Three Part Four Cultural Salon: Telephone Operator's WorkUnit 6 Handling Complaints Part One Dialogues Part Two Part Three Part Four Cultural Salon: Hotel Customer Loyalty: Splitting HairsUnit 7 Fitness and Recreation Center Part One Dialogues Part Two Part Three Part Four Cultural Salon: The Recreation and Fitness Center of Shangri-La HotelUnit 8 Checking out Part One Dialogues Part Two Part Three Part Four Cultural Salon: Does Your Hotel Accept Checks?Unit 9 Food Service Part One Dialogues Part Two Part Three Part Four Cultural Salon: Concept Restaurants Are Here to StayUnit 10 Taking Orders Part One Dialogues Part Two Part Three Part Four Cultural Salon: The Awaiting AreaUnit 11 Serving Dishes Part One Dialogues Part Two Part Three Part Four Cultural Salon: Chef, Cooks, and Food Preparation WorkersUnit 12 Dealing with Complaints Part One Dialogues Part Two Part Three Part Four Cultural Salon: Dining at Taylors Restaurant of DartmouthUnit 13 Paying the Bills Part One Dialogues Part Two Part Three Part Four Cultural Salon: Japanese Cuisine附录 附录1 参考译文 附录2 参考答案

章节摘录

R: James, my friend Dave Pollin, part owner of the Madison Hotel in Washington, D.C., tells me you are quite a polo player. Is that true?
M: Well, it is true that we have a friendly rivalry with Daves hotel that is played out on the polofield. Together, our hotels have raised substantial sums for charity through our annual Madison Cup Challenge held on the Mall in Washington each year. I wont talk about whowon the most recent outing.

《饭店酒店管理英语实用教程》

精彩短评

- 1、这本书对于自学者有挺大的帮助，当然用于教学，也是有许多地方可以借鉴的！
- 2、满有用的””
- 3、我对当当的服务很满意，速度快，节省了很多时间，而且不用网上付费，又减少了不少麻烦。

《饭店酒店管理英语实用教程》

版权说明

本站所提供下载的PDF图书仅提供预览和简介，请支持正版图书。

更多资源请访问：www.tushu000.com