

《旅游职业英语》

图书基本信息

书名：《旅游职业英语》

13位ISBN编号：9787503241918

10位ISBN编号：7503241918

出版时间：2012-8

出版社：中国旅游出版社

页数：216

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章节摘录

版权页： 插图： Reading: Host and Hostess Job Description Restaurant hosts and hostesses serve as personal representatives of the restaurant for which they work. They are in charge of making reservations and greeting guests when they arrive at the restaurant. They also seat the guests and make sure that they enjoy their meal. Hosts and hostesses try to give guests a good impression about the restaurant by greeting them in a warm, friendly manner. If guests have to wait to be seated, hosts and hostesses should make them comfortable while they are waiting. The guest is given an idea of how long they have to wait and where they are seated in a waiting area. Sometimes hosts and hostesses suggest that the diners wait at the bar and have a drink. Hosts and hostesses locate a table which is the right size for the guest, take the guest to the table and give them the menu. They may also assist guests in seating small children, or fill their water glasses. While greeting incoming guests, hosts and hostesses also must take care of those who are leaving. Some hosts and hostesses have to know how to operate a cash register and work as a cashier in some restaurants. Discussion: Do you know any skills when seating different groups of guests? Warm Up: Types of Restaurants Match the best meaning given below with the expressions that follow. a. ___ As known as family style dining in the United States, offer moderately priced entrees, can be any number of themes, from Italian to seafood, to Mexican. These restaurants offer table side service, non-disposable dishes, while still keeping the menu moderately priced.

精彩短评

1、还没看还没用，不过到货的时候是新新的，满意，价格折了之后还减了点钱，真的好划算

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