图书基本信息

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内容概要

Corporate Information Strategy and Management: Text and Cases 6/e by Applegate, Austin and McFarlan is written for students and managers who desire an overview of contemporary information systems technology (IT) management. It explains the relevant issues of effective management of information services activities and highlights the areas of greatest potential application of the technology. No assumptions are made concerning the reader 's experience with IT, but it is assumed that the reader has some course work or work experience in administration or management. This text is comprised of an extensive collection of Harvard Business cases devoted to Information Technology.

书籍目录

Introduction: Challenges of Managing in a Network Economy Theme 1: Market Structure and Industry Dynamics Theme 2: Evolving Business Models Theme 3: IT Impact Theme 4: Prioritizing IT Investments Theme 5: Assimilation and Organizational Learning Phase 1. Opportunity Identification and Investment Phase 2. Organizational Learning and Adaptation Theme 6: Buy versus Make Theme 7: Partnership among Key Constituencies as IT Evolves Theme 8: Protecting IT Assets and Managing Risks Theme 9: Pervasive Computing: Opportunities and Risks Summary Appendix A Analyzing the Strategic Impact of IT Support Turnaround Factory Strategic Case I-I:A Tale of Two Airlines in the Network Age: Or Why the Spirit of King George Is Alive and Well! MODULE ONE BUILDING THE NETWORK ECONOMY: MARKETS AND MODELS Chapter 1 Creating Business Advantage with IT Forces That Shape Business Strategy Value Chain Analysis Analyzing the Impact of IT on Strategic Decision Industry and Competitive Analysis Strategic Grid Analysis Can IT Be Used to Reengineer Core Value Activities and Change the Basis of Competition? Making Change the Nature of Relationships and the Balance of Power among Buyers and Suppliers? Reduce Barriers to Entry? Can IT Increase or Decrease Switching Costs? Can ITAdd Value to Existing Products and Services or Create New Ones? Summary Chapter 2 Crafting Business Models Models: Something Old and Something New Classifying Business Models Businesses Built on a Networked **Focused Distributors Businesses That Provide Networked** Infrastructure **Portals** Producers Infrastructure Portals Infrastructure Infrastructure Distributors Infrastructure Producers Infrastructure Service Providers **Evolving Business Models Evolving the American Express Interactive** Evolving the Amazon.com Business Model Summary Appendix Business Model **Business Model** Revenue, Cost, and Asset OptionsMODULE 2 BUILDING THE NETWORK ECONOMY: CAPABILITIES AND ORGANIZAIONMODULE 3 MANAGING NETWORKED INFRASTRUCTURE AND OPERATIONSMODULE 4 MANAGING AND LEADING A NETWORKED IT ORGANIZATIONAnnotated Bibliography

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