

《培训开发的外包》

图书基本信息

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内容概要

In this book, human resource management and training expert Judy Hale demystifies training outsourcing and details how companies can successfully outsource their training and development needs from the entire learning function to selected services and programs. It also covers the labyrinth of contractual, interpersonal, and legal dimensions inherent in any decision to partner with another service provider. Filled with practical tips, guidelines, and plenty of tools, this book explains how to determine: What type of external resources will be required? What to expect of external resources? What will be required in terms of program deliverables, reports, quality assurance, risk management, and reporting relationships? The level of readiness to outsource deliverables ranging from managing the training and development function to specific program elements; The contractual elements that best protect an organization's interests; How to collaborate effectively with all of the functions involved in outsourcing decisions?

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书籍目录

List of Figures
CD-ROM Contents
Preface
Introduction
Chapter 1: Outsourcing: A Business and Economic Model
A Little History Why Outsource What Is Outsourced What the Relationship Looks Like Implications
Missteps and Oversights Summary Where to Learn More Notes
Chapter 2: Identifying the Need
Determine Clients ' Needs Determine Criticality and Priority Implications Missteps and Oversights
Summary Where to Learn More Notes
Chapter 3: Assessing Capacity and Capability Assess Strengths
Assess Weaknesses Conduct Job Task Analysis Implications Missteps and Oversights Summary
Where to Learn More Notes
Chapter 4: Selecting the Outsourcing Firm Set the Baseline Define Roles and
Responsibilities Define the Requirements Define the Selection Criteria Recruit Potential Outsourcing Firms
Issue the RFQ Issue the RFP Convene the Panel and Decide Implications Missteps and Oversights
Summary Where to Learn More Notes
Chapter 5: Contracting Prepare the Contract Draft Master
Agreement Determine Scope of Work Draft Addenda Agree on Terms and Conditions Implications
Missteps and Oversights Summary Where to Learn More Note
Chapter 6: Starting Up Build Contract
Profile Set Up Governance Process Develop Management Plan and Schedule Create Communication
Protocols Develop Document Standards and Controls Agree on Deliverable Standards Identify Intellectual
Property Create Transition Plan Create Dispute Resolution Process Implications Missteps and Oversights
Summary Where to Learn More
Chapter 7: Managing the Relationship Provide Oversight Implement
the Plan and Protocols Share Expectations and Agree on Goals Communicate Stay Current with Needs
Measure and Report Results Celebrate Success Improve Processes Implications Missteps and
Oversights Summary Where to Learn More
Chapter 8: Closing Out Notify About Termination Transfer
Intellectual Property Return Physical Property Reconcile Financial Obligations Terminate Clearances,
Codes Execute Final Performance Review Orient the Training Function Implications Missteps
Summary Where to Learn More
Notes
Index
About the Author
Pfeiffer Publications Guide

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